



COVID- 19 /Coronavirus: Important update – March 24, 2020

Access Genomics remains [OPEN](#) as an essential service in Ontario.

Access Genomics is closely monitoring news and reports from Patty Hajdu; Minister of Health, Dr. Theresa Tam; Public Health Agency of Canada, Health Canada, and the Centers for Disease Control (CDC), World Health Organization (WHO), and local government authorities regarding COVID-19.

The situation is developing rapidly, with the most recent major events being the closure at midnight March 24th, 2020 of all non-essential businesses in Ontario and Quebec, the declaration of a state of emergency in a number of provinces, including Ontario, and the closure of our border with the USA to non-essential travel.

Access Genomics is a *proudly Canadian-owned and operated* company. We use the fastest and most reliable couriers in Canada. Our state-of-the-art lab is located in Mississauga and provides a convenient, safe and secure site for genomic testing in fertility and reproductive health.

We are accepting all PGT and NIPT testing and are not presently experiencing any delays in test turn-around times.

Our priority remains the health and safety of our employees as well as the integrity of all test samples. To comply with guidance from Health Canada, WHO, and local public health authorities, we have implemented safety precautions that will be reviewed by our medical advisory board daily.

The safety precautions include:

- Samples received at Access Genomics are not exposed to ambient air.
- Upon receipt, samples are processed and maintained under CAP guidelines.
- Enhanced cleaning protocols, with particular focus on high contact areas.
- Social distancing of all staff.
- Increased communications with all of our staff and partners on important health and safety measures.



This is evolving and ever-changing public health situation and we will keep you apprised if new developments as they become available. If you have further questions, please contact us at admin@accessgenomics.ca.